

**EMPOWERMENT ACROSS A LIFETIME**



School Age



Transition Age



Adult



Older Adult



Family Support

**2019  
ANNUAL REPORT**



## A Message from the Board Chairperson and Executive Director

To the Citizens of St. Louis County,

In 2019 the Productive Living Board for St. Louis County Citizens with Developmental Disabilities (PLB) was pleased to celebrate its 40<sup>th</sup> anniversary of creating opportunities for people to live as respected and included members of the community. In 1979 St. Louis County voters made the important decision to carve out property tax dollars, resulting in people having choices to live independently, participate in their communities, engage in meaningful work and live self-determined lives.

The entire community has benefited from that decision, accomplished during a time when people with disabilities were less visible in our communities and service options were far more limited than today. Who could have possibly foreseen the progress that has been made in creating opportunities for the success of people of all abilities? The array of services now available is truly impressive, and growing demand combined with a resourceful Midwest spirit drives a continuous evolution.

But more is not necessarily better if people don't have access to those services. Challenges with navigating confusing service systems, transportation, waitlists, staff shortages, and limited funding create barriers for families far too often. PLB recognizes the responsibility to leverage our resources to tackle those barriers. We have been working diligently to streamline our processes so our partner agencies can focus on supporting people with disabilities, and we routinely consider the greater good to be gained by collaborating.

In 2020 and beyond PLB will continue to exhibit strong stewardship of taxpayer dollars by building partnerships with organizations who are like-minded in their focus on the success of people with developmental disabilities, and who seek to understand, address, and ultimately remove the barriers that exist.

Sincerely,

Mary Beth Monafo  
Board Chairperson

Becky Herschbach  
Executive Director

PLB is especially pleased to share the following achievements in Fiscal Year 2019:

### **Increasing capacity for self-advocacy and service system navigation for individuals with IDD and their families**

- Celebrated the one year anniversary of IDHelp.org, which offers a free call center and website for people looking for information and navigation assistance within the field of developmental disabilities. Over 870 people were helped by one of two Community Connectors and over 1,350 people used the website to find local resources. This is a partnership with the Developmental Disability Resource Board of St. Charles County, the St. Louis City Office of Developmental Disability Resources, and United Way of Greater St. Louis, leveraging their national 211 platform. [www.iddhelp.org](http://www.iddhelp.org)
- Expanded the F.A.C.T. Parent Support Partner program in St. Louis County. Two professional peer mentors who have a child with a disability provide emotional support, resources, navigation and advocacy training. Over 157 families received support in over 400 meetings at the location of their choice including their home, in court proceedings, and in their child's school.

### **Leveraging resources wisely: investing in innovation and quality supports**

- Launched the Eastern Region Alliance, a collaboration between the Senate Bill 40 Boards in St. Charles County, Jefferson County, St. Louis County, and St. Louis City initiated to find regional efficiencies, reduce administrative burden on service providers, capture data that can inform process improvement and decision making, and clearly communicate how tax dollars are making a difference in our community
- Appropriated over \$21 million in quality services provided by PLB's partner agencies
- Provided a 3% cost of living adjustment to partner agencies
- Awarded an additional \$1.75 million in capacity building grants to 34 agencies

### **Focusing on transparency and communication**

- Received a clean audit opinion for Fiscal Year 2019
- Launched a new website that is more informative and reflective of PLB's work; a priority action item in our recent Communication Strategy
- Completed an office expansion that allows for Committee and Board meetings to be held in a free, accessible and predictable location. In Fiscal Year 2019 over 420 agency and community members attended PLB meetings, which are open to the public.

## 2019 At A Glance

**\$21,394,808** provided opportunities to **4,622** individuals with developmental disabilities that allow them to fulfill their potential and live as respected and included members of the community.

**112** QUALITY PROGRAMS FUNDED



**883** EMPLOYED IN THE COMMUNITY



**1,586** FAMILIES RECEIVED TEMPORARY RESIDENTIAL CARE



**413** LIVED INDEPENDENTLY



**36** PARTNER AGENCIES



**815** EMPLOYED IN SHELTERED WORKSHOPS



**122** APPROVED FOR PARTNERSHIP FOR HOPE

**61** OLDER ADULTS RECEIVED RETIREMENT SUPPORTS



**179** YOUNG ADULTS OBTAINED SUMMER EMPLOYMENT



**271** RECEIVED TRANSPORTATION TO/FROM SHELTERED EMPLOYMENT



**604** RECEIVED JOB TRAINING



**1,779** RECEIVED SUPPORTS TO PARTICIPATE IN THE COMMUNITY



## Who We Serve

### AGE GROUPS



**YOUTH**  
*(under 16 years old)*

**21%**



**YOUNG ADULTS**  
*(16-21 years old)*

**17%**



**ADULTS**  
*(22 - 49 years old)*

**47%**



**OLDER ADULTS**  
*(50 and over)*

**15%**

### DIAGNOSIS



**INTELLECTUAL AND DEVELOPMENTAL DISABILITY** **39%**



**AUTISM** **30%**



**LEARNING DISABILITY** **10%**



**OTHER** **10%**



**CEREBRAL PALSY** **6%**

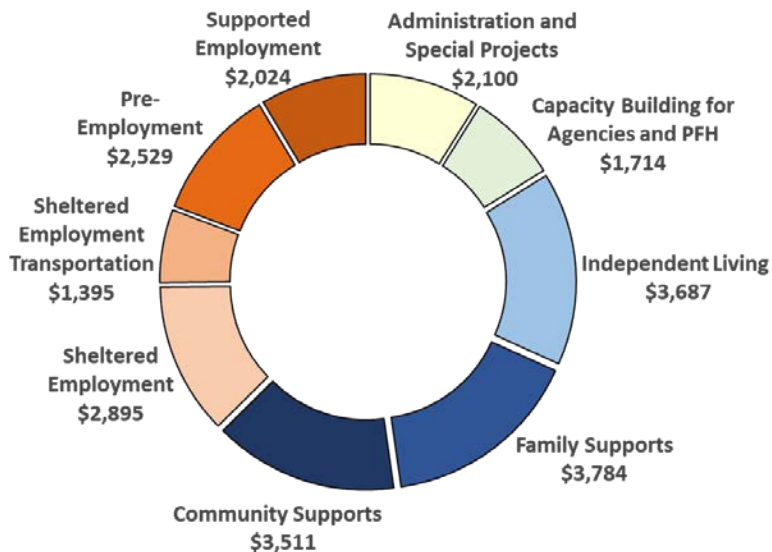


**EPILEPSY** **5%**

# Investments in the Community

## FY 2019 EXPENDITURES

(in thousands of dollars)



## FY 2019 REVENUE

(in thousands of dollars)

Property Tax	\$21,327
Transportation Sales Tax	\$867
Interest Income	\$762
Other Income	\$290

For the complete Audit Report go to [www.plboard.org/wp-content/uploads/PLB-FY19-Issued-Financial-Statements.pdf](http://www.plboard.org/wp-content/uploads/PLB-FY19-Issued-Financial-Statements.pdf)

## Partner Agencies and the Services Funded by PLB

### Employment Services

Supports which enable individuals to successfully work in the setting of their choice.

### Community Services

Supports which enable individuals to successfully live in their home or the home of the natural family.

### Capacity Building Grant

One-time funding that supports an agency's ability to meet the needs of the individuals they serve.

#### ASSOCIATION ON AGING WITH DEVELOPMENTAL DISABILITIES

*Community – Retirement Supports*

**\$97,955**

*One-time Capacity Building*

**\$50,000**

#### BRIDGES COMMUNITY SUPPORT SERVICES

*Community – ISLA Services*

**\$70,196**

*One-time Capacity Building*

**\$50,000**

#### CANTERBURY ENTERPRISES, INC.

*Employment – Sheltered Employment*

**\$395,956**

*One-time Capacity Building*

**\$50,000**

#### DELTA GAMMA CENTER

*Community – Family Support*

**\$26,836**

*One-time Capacity Building*

**\$50,000**

## Partner Agencies and the Services Funded by PLB

EASTER SEALS MIDWEST	
<i>Community – Family Support, ISLA Services, In-Home Services</i>	<b>\$1,994,444</b>
<i>Employment – Pre-employment Training, Supported Employment</i>	<b>\$837,574</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
EPWORTH CHILDREN & FAMILY SERVICES, INC.	
<i>Community – Family Support</i>	<b>\$74,352</b>
<i>One-time Capacity Building</i>	<b>\$40,665</b>
FAMILY ADVOCACY AND COMMUNITY TRAINING (F.A.C.T.)	
<i>Community – Family Support</i>	<b>\$108,225</b>
<i>One-time Capacity Building</i>	<b>\$15,000</b>
FAMILYFORWARD	
<i>Community – Specialized In-Home/In-Facility Services</i>	<b>\$52,696</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
GATEWAY REGION YMCA	
<i>Community – Day Camp, Individual Community Support</i>	<b>\$130,260</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
GREAT CIRCLE	
<i>Community – In-Home/In-Facility Services</i>	<b>\$116,465</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
HEARTLAND INDUSTRIES, INC.	
<i>Employment – Sheltered Employment</i>	<b>\$519,890</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
JAMESTOWN NEW HORIZONS	
<i>Community – Therapeutic Horseback Riding</i>	<b>\$30,612</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
JEWISH COMMUNITY CENTER	
<i>Community – Day Camp, Individual Community Access</i>	<b>\$247,460</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
LAFAYETTE INDUSTRIES NORTH, INC.	
<i>Employment – Sheltered Employment</i>	<b>\$532,911</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
LAFAYETTE WORK CENTER	
<i>Employment – Sheltered Employment</i>	<b>\$774,569</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>

## Partner Agencies and the Services Funded by PLB

LIFEBRIDGE PARTNERSHIP	
<i>Community – Individual Community Access</i>	<b>\$254,099</b>
<i>One-time Capacity Building</i>	\$50,000
MERCY	
<i>Employment – Pre-employment Volunteer, Supported Employment</i>	<b>\$299,456</b>
<i>One-time Capacity Building</i>	\$50,000
MERS/MISSOURI GOODWILL INDUSTRIES	
<i>Employment – Pre-employment, Supported Employment</i>	<b>\$1,280,590</b>
<i>One-time Capacity Building</i>	\$50,000
OATS, INC.	
<i>Employment - Transportation</i>	<b>\$1,367,399</b>
<i>One-time Capacity Building</i>	\$50,000
OPTIONS FOR JUSTICE FOR PERSONS WITH DEVELOPMENTAL DISABILITIES	
<i>Community – Criminal Justice System Navigation</i>	<b>\$198,644</b>
<i>One-time Capacity Building</i>	\$50,000
PARAQUAD, INC.	
<i>Employment – Pre-employment Continuing Education, Pre-employment Volunteer, Supported Employment</i>	<b>\$217,095</b>
<i>One-time Capacity Building</i>	\$50,000
PATHWAYS TO INDEPENDENCE	
<i>Community – Individual Community Access</i>	<b>\$101,651</b>
<i>One-time Capacity Building</i>	\$50,000
PROJECT, INC.	
<i>Employment – Employee Training</i>	<b>\$73,204</b>
RAINBOW VILLAGE PROPERTIES, INC.	
<i>Community – Housing Assistance</i>	<b>\$384</b>
<i>One-time Capacity Building</i>	\$50,000
RECREATION COUNCIL	
<i>Community – Individual Community Support, Camp Vouchers</i>	<b>\$799,738</b>
<i>One-time Capacity Building</i>	\$50,000
SSM HEALTH CARE	
<i>Employment – Supported Employment</i>	<b>\$73,829</b>
<i>One-time Capacity Building</i>	\$50,000

## Partner Agencies and the Services Funded by PLB

ST. LOUIS ARC, INC.	
<i>Community – In-Home/Facility Services, ISLA Services</i>	<b>\$3,331,501</b>
<i>Employment – Pre-employment, Pre-employment Training</i>	
<i>Supported Employment</i>	<b>\$937,216</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
ST. LOUIS COMMUNITY COLLEGE	
<i>Employment – Pre-employment Continuing Education</i>	<b>\$155,928</b>
<i>One-time Capacity Building</i>	<b>\$28,642</b>
ST. LUKE'S HOSPITAL	
<i>Employment – Supported Employment</i>	<b>\$36,509</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
SUNNYHILL, INC.	
<i>Community – ISLA Services</i>	<b>\$1,579,871</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
THE CENTER FOR SPECIALIZED SERVICES	
<i>Community – Individual Community Access and Support</i>	<b>\$497,280</b>
<i>Employment – Pre-employment Training and Volunteer,</i>	
<i>Supported Employment</i>	<b>\$573,278</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
THE OASIS INSTITUTE	
<i>Community – Retirement Supports</i>	<b>\$34,861</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
TREEHOUSE OF GREATER ST. LOUIS	
<i>Community - Therapeutic Horseback Riding</i>	<b>\$27,172</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
UCP HEARTLAND	
<i>Community – Day Camp, In-Home/Facility Services, ISLA Services</i>	<b>\$969,154</b>
<i>Employment – Supported Employment</i>	<b>\$168,477</b>
<i>One-time Capacity Building</i>	<b>\$49,680</b>
VALLEY INDUSTRIES	
<i>Employment – Sheltered Employment</i>	<b>\$598,283</b>
<i>One-time Capacity Building</i>	<b>\$50,000</b>
YWCA METRO ST. LOUIS	
<i>Community – Training to promote healthy relationships</i>	<b>\$95,247</b>

For additional agency information go to <https://www.plboard.org/who-we-fund/>



## VISION

Individuals of all abilities are provided with opportunities that allow them to fulfill their potential and live as respected and included members of the community.

## MISSION

To ensure funding for a spectrum of high quality services that create opportunities for St. Louis County residents with developmental disabilities to thrive in the home, community and employment settings of their choosing.

## FY'20 BOARD MEMBERS AND STAFF

### Board Members

**Mary Beth Monafó**, Chairperson  
Community Volunteer

**Anne Tolan**, Treasurer  
Community Volunteer

**Ben Clark**  
Attorney  
Bryan Cave Leighton Paisner

**Scott Malin**  
Attorney  
Lathrop Gage

**Cordell Whitlock**  
Community Volunteer

**William Bolster**, Vice Chairperson  
Attorney  
Lewis Rice

**Christy Ney**, Secretary  
Community Volunteer

**Michele Liebman**  
Community Volunteer

**Bob Wallace**  
Attorney  
Thompson Coburn

### Staff

**Becky Herschbach**  
Executive Director

**Kathy Williams**  
Executive Administrative  
Assistant

**Lillie Gray**  
Administrative Assistant

**Donald Kaufmann**  
Director of Finance and  
Administration

**Debra Holland**  
Manager of Accounting

**Kimmie Robinson**  
Auditor

**Kim Kopff**  
Director, Agency and  
Community Relations

**Jennifer Boedeker**  
Agency Relations  
Specialist

**Amy Meyer**  
Agency and Community  
Relations Specialist

**Glen Goldstein**  
Director of Information Technology  
and Records Management

**Tonya Dolenz**  
Network Administrator

**Jake Goeke**  
Technical Support Specialist

**Shannon Reinert**  
Help Desk Technician